

# OUR JOURNEY

Excited for our project!

Can we use fun new software tools?

We have a vision! But we need to narrow down

Our sponsors approve!

Uh oh... deployment might be an issue

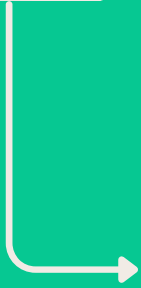
Wow... we do *NOT* understand the HRC

The grind begins!



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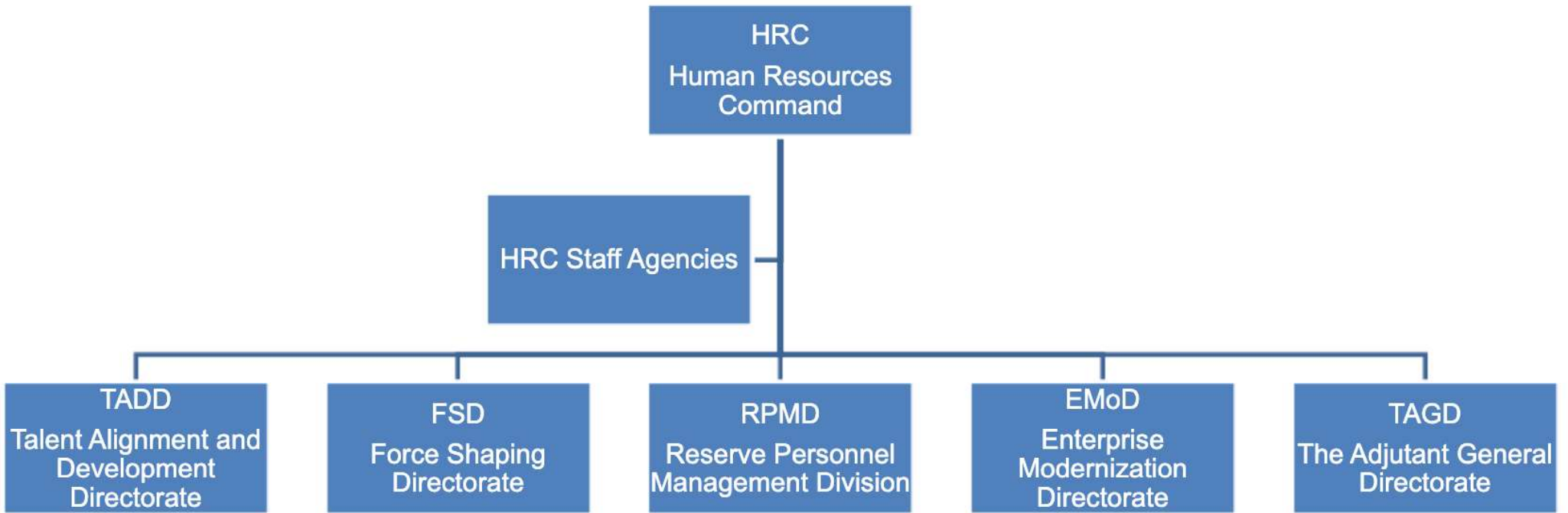


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# THE CONTEXT

- The HRC serves over 40 brigades in the US army, each with 2,000-3,000 soldiers
- Brigade leaders visit the HRC to discuss a range of issues such as manning, career management, promotions, and general talent
- However, visiting the HRC is not a uniform process
- HRC staff go through a cumbersome process to schedule these meetings
- More effort is put into scheduling meetings than addressing the core issues plaguing the army



# AT THE BEGINNING

## OUR CHALLENGE:

Find a more efficient way for the Human Resources Command to conduct its visitation process.

Analyze and optimize these processes to improve soldier career development and manpower allocation for force readiness.

## OUR JOB:

- Consolidate HRC visits and feedback into one process
- Automate data collection to address major trends and problems within the army








# The Mission Model Canvas

Mission/Problem description:  
Visitation Station

Designed by:  
Team Dione

Date:

Version:  
1

<p><b>Key Partners</b> </p> <ul style="list-style-type: none"> <li>- Human Resource Command (HRC)</li> <li>- United States Army Brigade Commanders</li> <li>- Engagement Working Group</li> </ul>	<p><b>Key Activities</b> </p> <ul style="list-style-type: none"> <li>- Research - interviews to assess needs, understand current organization and process</li> <li>- Identify key partners</li> </ul>	<p><b>Value Propositions</b> </p> <p><b>External to HRC:</b></p> <ul style="list-style-type: none"> <li>• Corps / Division Commanders: Less or seamless interactions with HRC</li> <li>• Brigade Commanders: More streamlined/personal/optimize d solution flow towards managing manning issues and other brigade needs</li> </ul> <p><b>Internal to HRC:</b></p> <ul style="list-style-type: none"> <li>• Better predict manning / service, reducing time for inbound/outbound meetings</li> <li>• HRC Directorate Leadership: Allocate more time towards directorate specific niches rather than HRC broad plagued issues</li> <li>• Personnel Related to HRC: More direct and comprehensive orders from higher ups that better serve their clients</li> </ul>	<p><b>Buy-in &amp; Support</b> </p> <p>N/A</p>	<p><b>Beneficiaries</b> </p> <p><b>External to HRC:</b></p> <ul style="list-style-type: none"> <li>Corps commanders</li> <li>Brigade commanders</li> <li>Division commanders</li> </ul> <p><b>Internal to HRC:</b></p> <ul style="list-style-type: none"> <li>HRC command group</li> <li>Leadership for HRC's 5x Directorates</li> <li>Personnel responsible for various functions HRC's command completes.</li> </ul>
<p><b>Mission Budget/Cost</b> </p> <p>N/A</p>		<p><b>Mission Achievement/Impact Factors</b> </p> <ul style="list-style-type: none"> <li>-Increase efficiency, improve customer service, help predict (versus react) to customer needs</li> <li>- Increase quality of life of soliders through enabling leaders to make better decisions</li> </ul>		

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# OUR 5 STEP PROCESS

1. Pre-visit coordination
2. Online booking and visit intake form
3. Portal for HRC and the customer to track
4. View and change visits
5. Data to analyze from each step



**1. PLAN**



**2. SCHEDULE**



**3. TRACK**

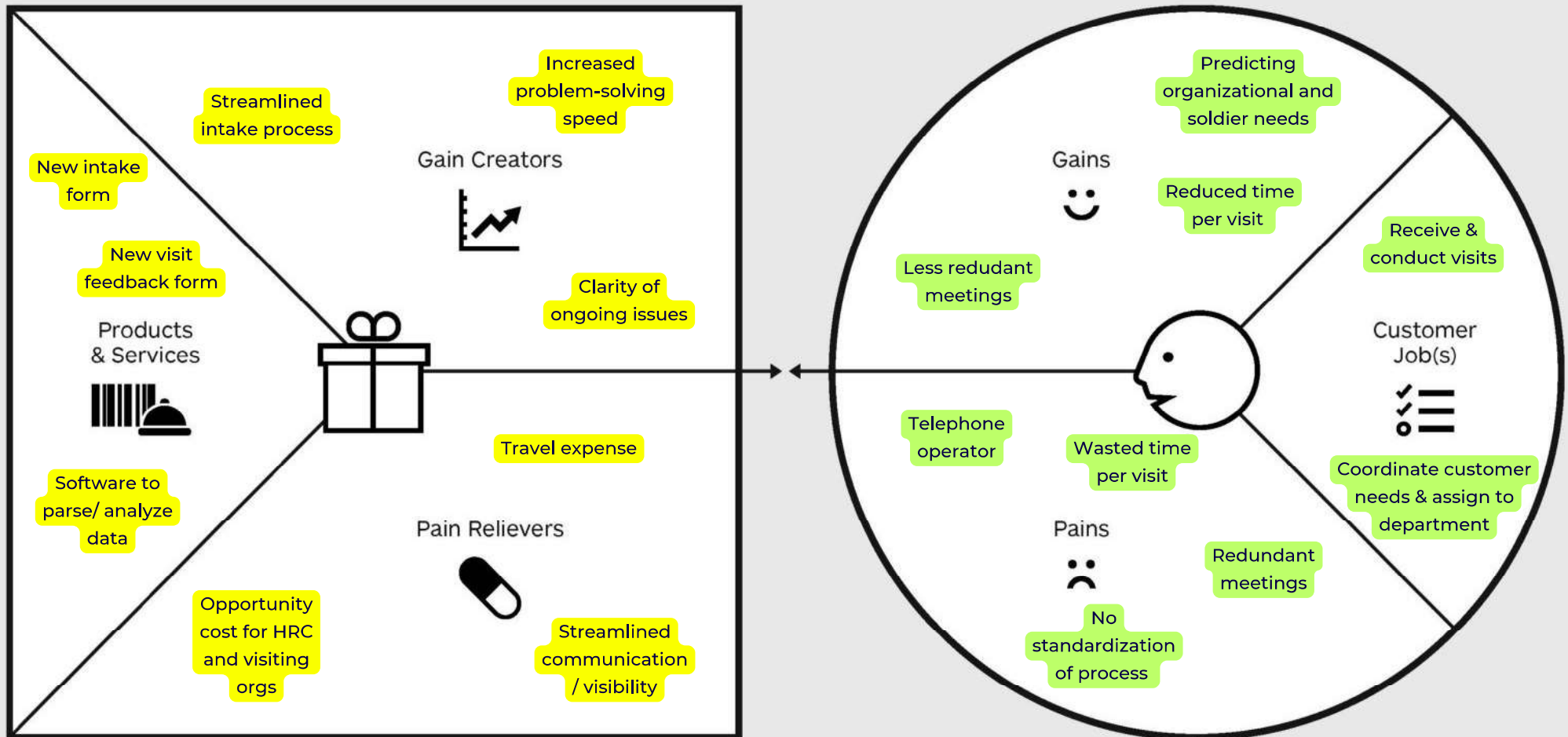


**4. MANAGE**



**5. ANALYZE**

# VALUE PROPOSITION



# OUR JOURNEY



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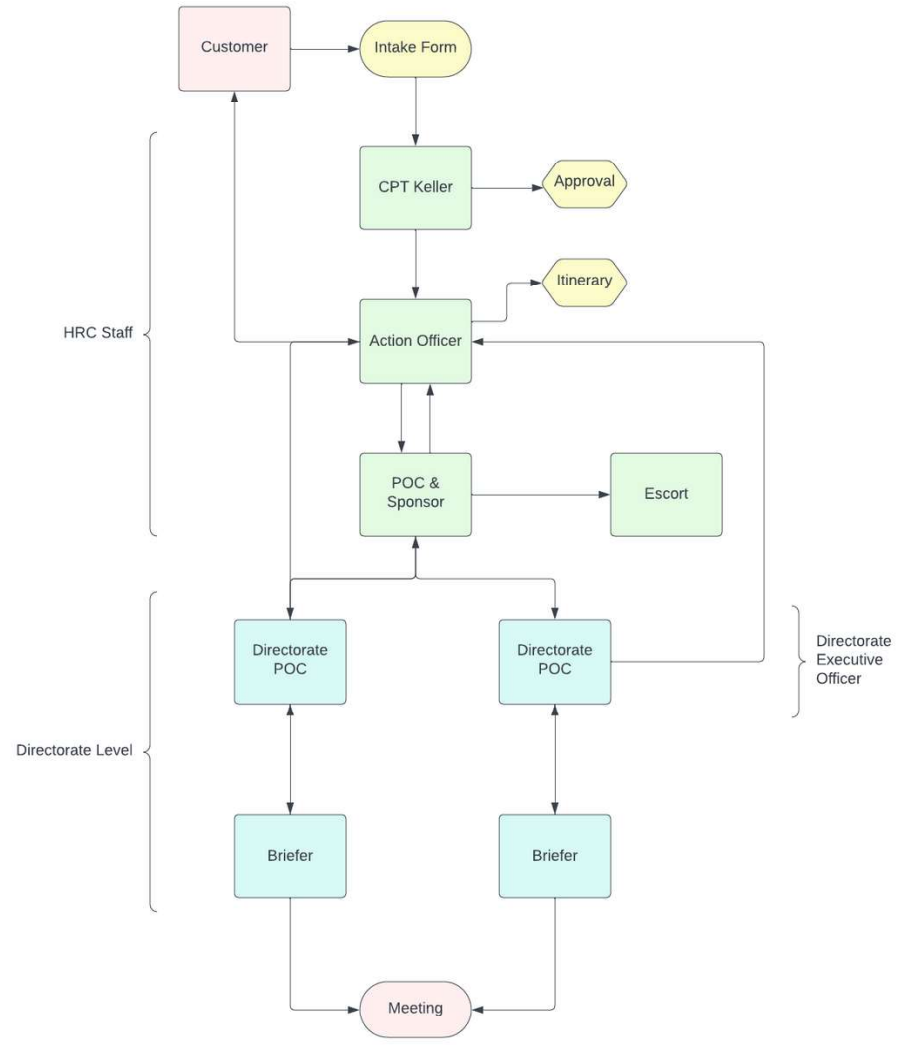
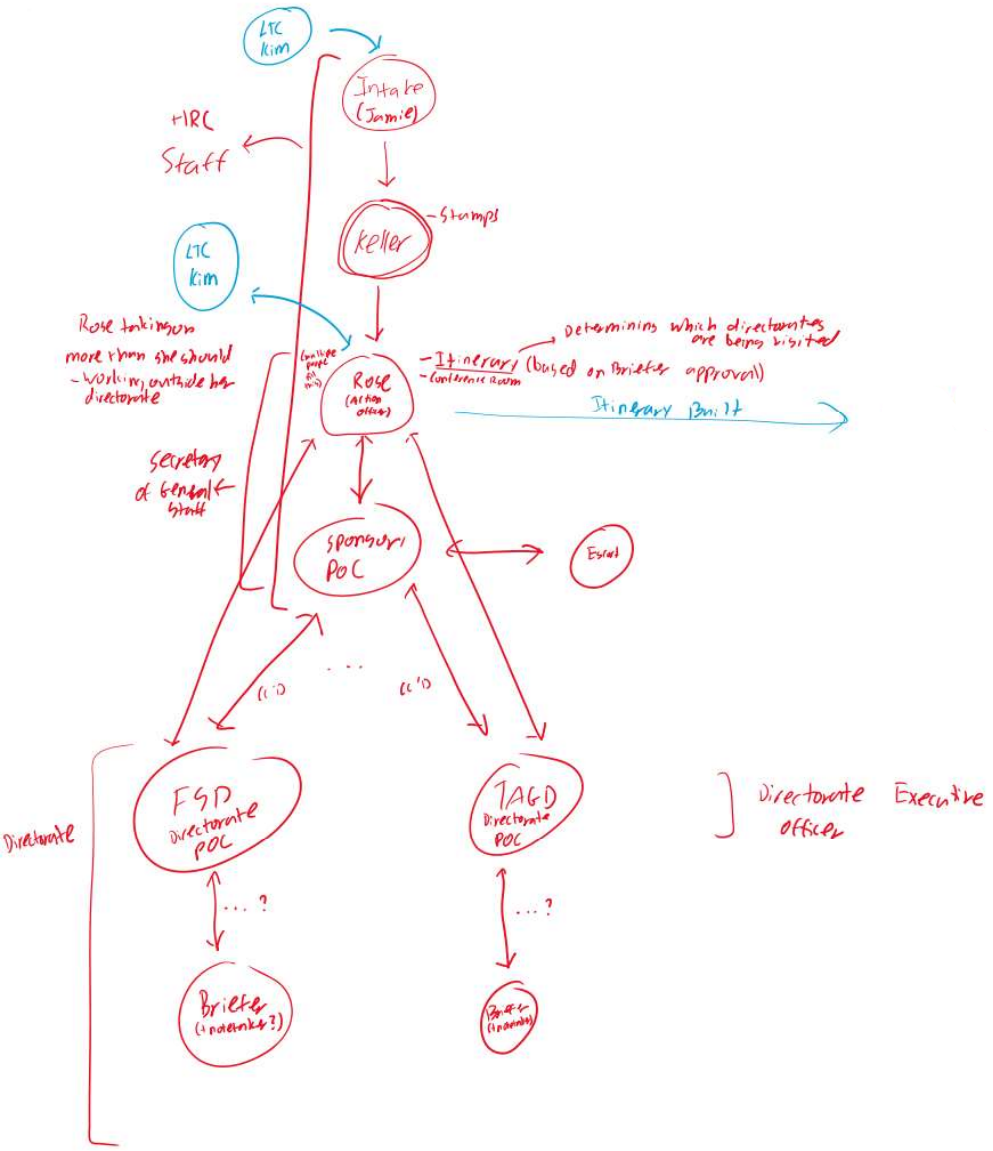
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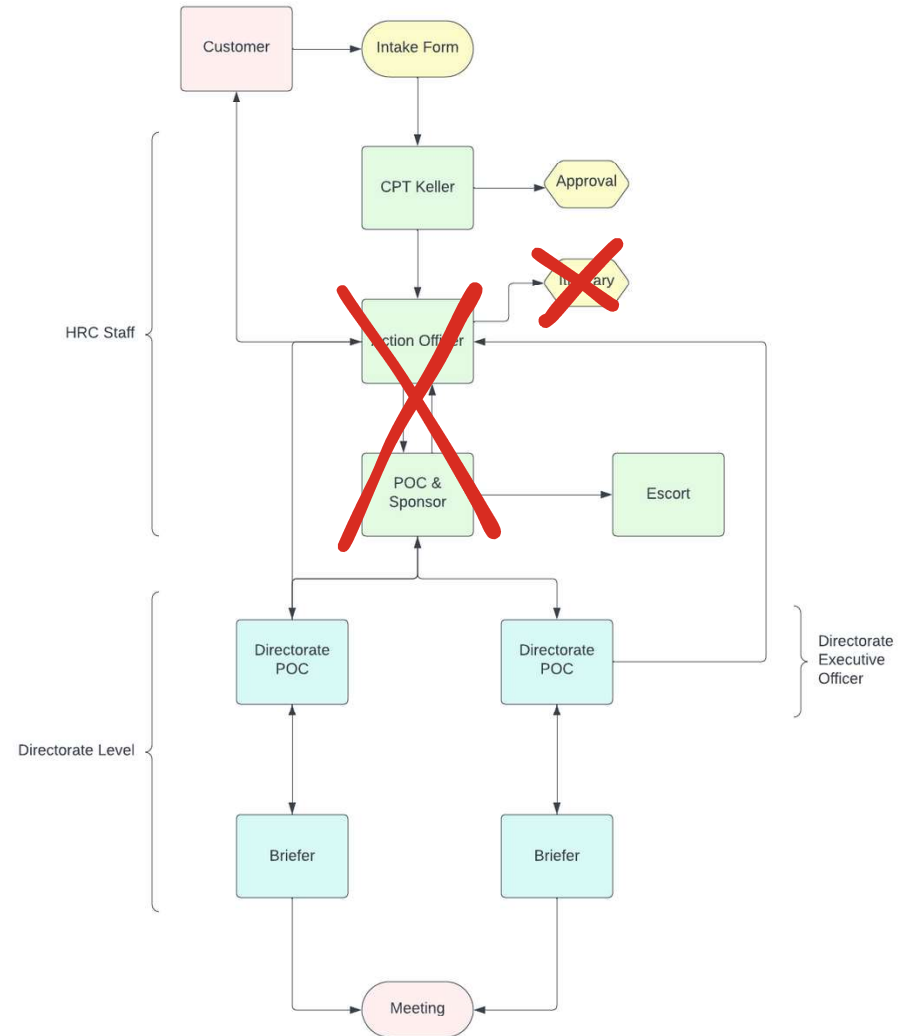


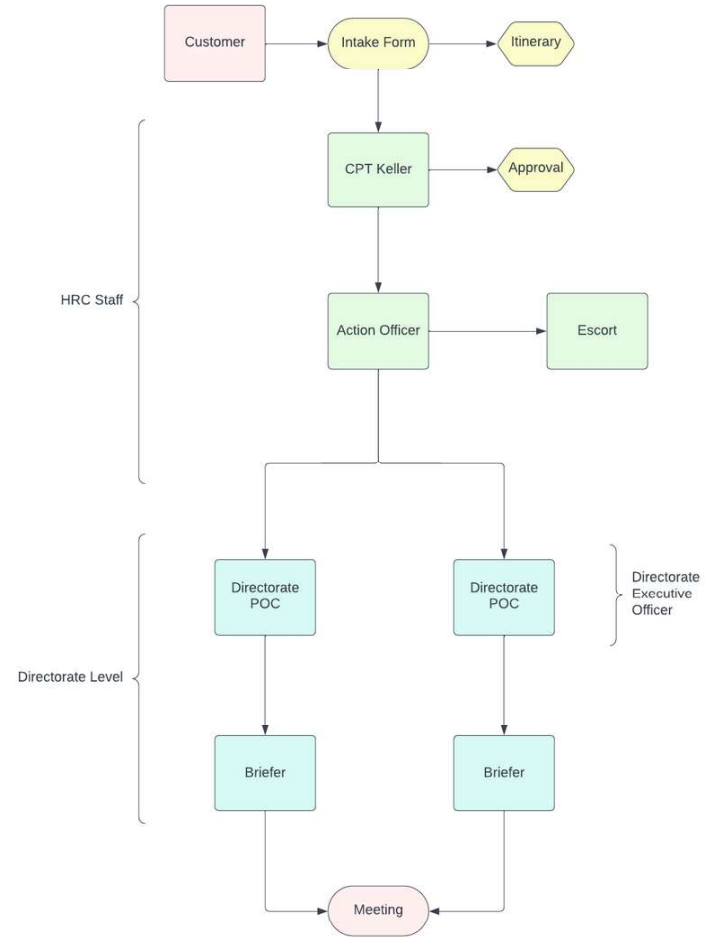
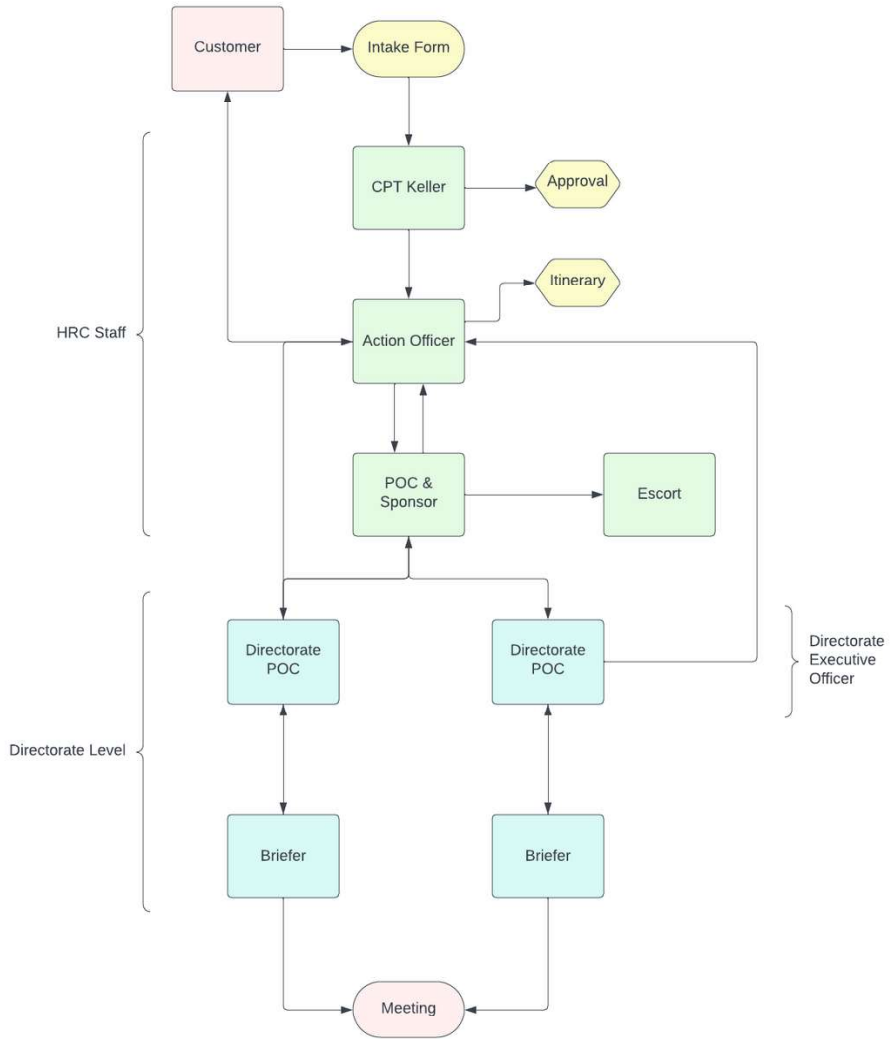
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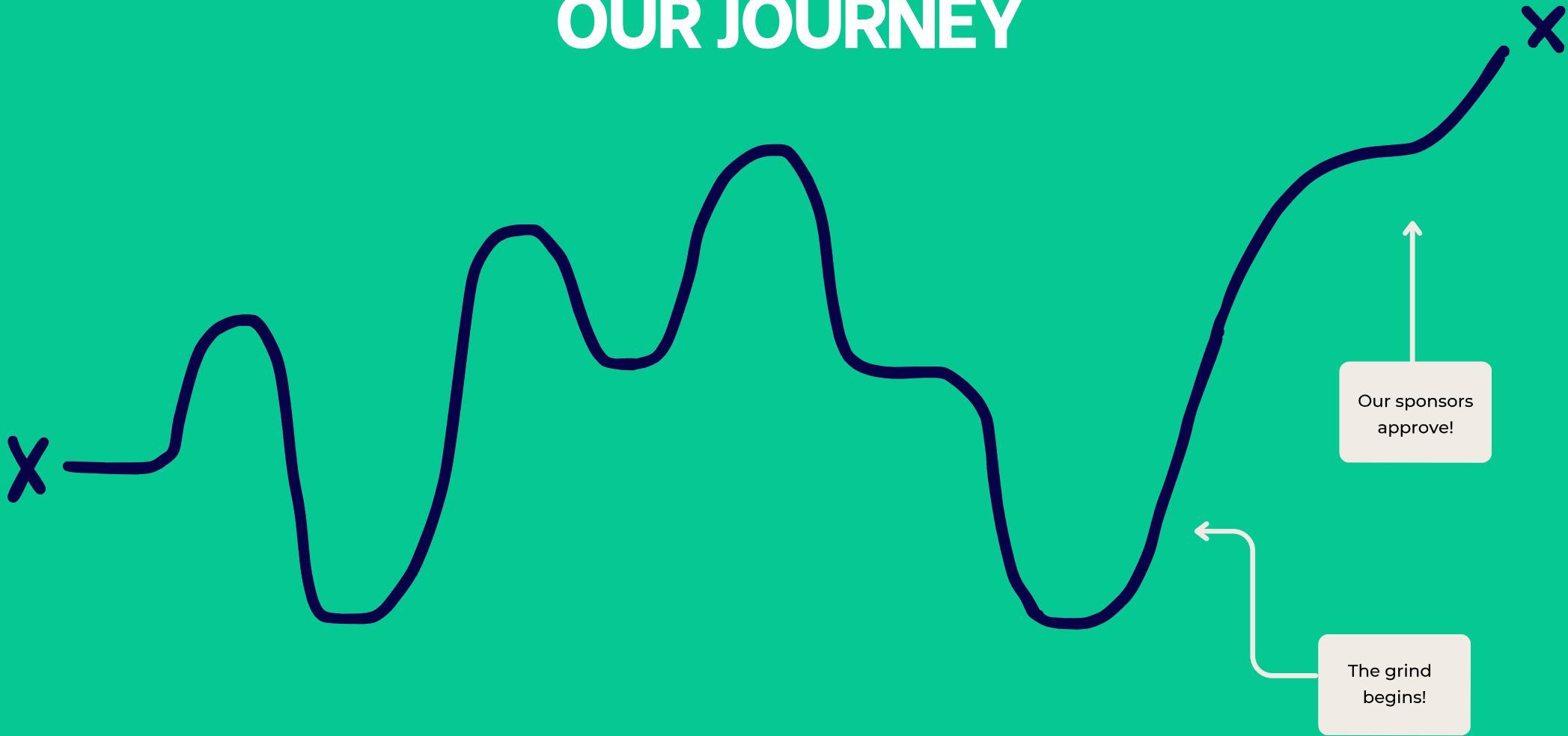
# WE CREATE:

- More information from the intake form
- Fewer contacts down/up HRC command line
- Quicker approval rate
- Visibility within HRC Staff and Directorate level
- Increased time spent on customer needs





# OUR JOURNEY



Our sponsors  
approve!

The grind  
begins!



# OUR DEMO

**Safari** File Edit View History Bookmarks Develop Window Help

army hrc

Google army hrc

Images Login Customer service Videos Portal Shopping Number News Promotions All filters Tools SafeSearch

About 4,760,000 results (0.25 seconds)

**HRC Homepage (.mil)**  
https://www.hrc.army.mil

**HRC Homepage - Army**  
Army Doctrine Publication 3-13, Information, codifies the Army's approach to the military Army publishes first doctrinal manual dedicated to information. Native ...

**U.S. Army Awards**  
This IS includes security measures (e.g., authentication and access ...

**Tools and Applications Directory**  
Army HRC on LinkedIn - Army HRC Podcast Logo - Public ...

**My Record Portal Login**  
My Record Portal is HRC's self-service portal for Active, Guard ...

**Public Affairs**  
Employment verification: The U.S. Army Human Resources ...  
More results from army.mil »

**People also ask**

- What is HRC in the Army?
- How do I contact Army HRC?
- What major command does HRC fall under?
- How long does it take HRC to process a retirement packet?

Feedback

**United States Army Human Resources Command**

[hrc.army.mil](https://www.hrc.army.mil)

The United States Army Human Resources Command is a command of the United States Army. HRC is a direct reporting unit supervised by the Office of the Deputy Chief of Staff for Personnel, G-1, focused on improving the career management potential of Army Soldiers. Wikipedia

**Active:** 1 October 2003 – present  
**Current commander:** Major General Thomas R. Drew  
**Motto(s):** "Soldiers First"  
**Part of:** Department of Defense; Department of the Army  
**Role:** Human Resources Management  
**Size:** Command

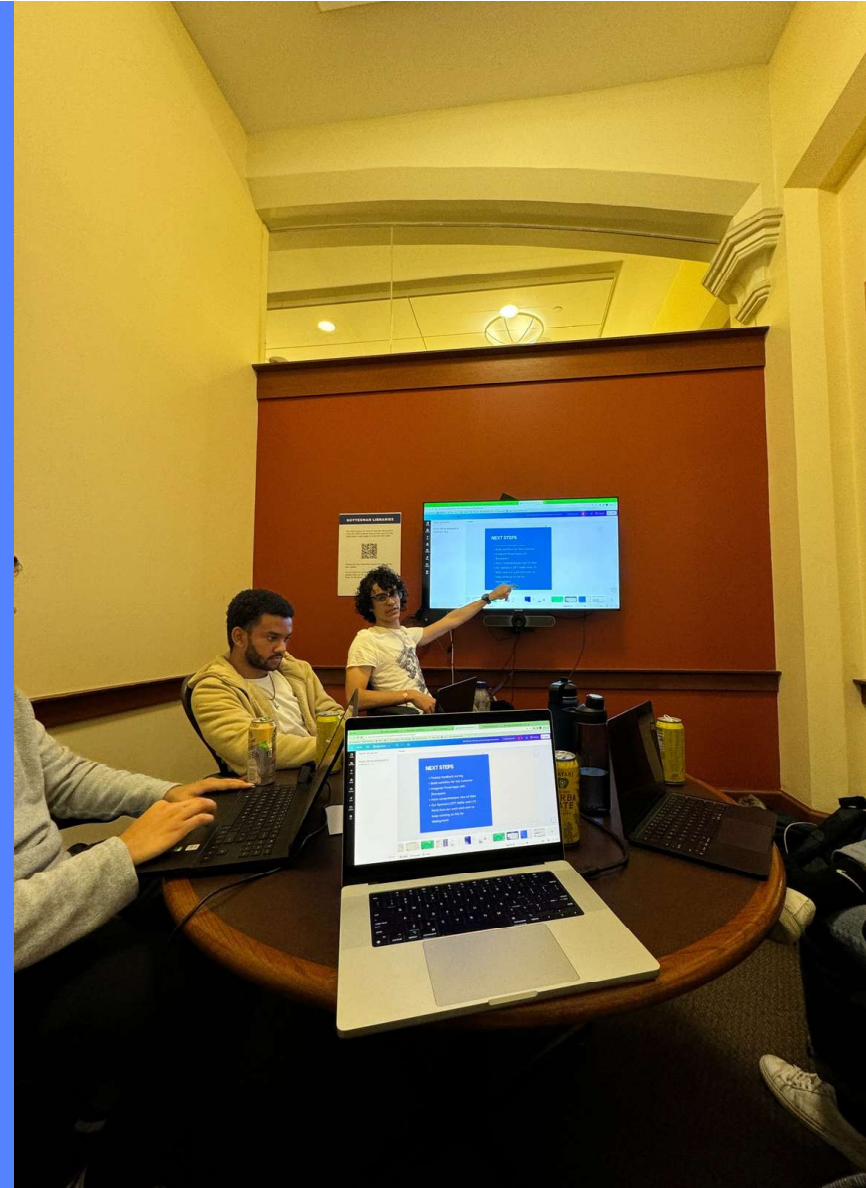
**Profiles**

- Facebook
- LinkedIn
- Twitter

Facebook · U.S. Army Human Resources Command  
533.9K+ Followers

# NEXT STEPS

- Finalize feedback survey
- Build workflow for the customer
- Integrate PowerApps with Sharepoint
- More comprehensive view of data
- Our Sponsors (CPT Keller and LTC Peck) love our work and want to keep working on this for deployment!



HACKING 4 DEFENSE

# THANK YOU !

& A SPECIAL THANKS TO CPT KELLER AND LTC PECK!

TEAM DIONE

